



**B2B**

# GRADING GUIDE

# **MOBILE**

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Evaluation guide for  
used Smartphones

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Stand 01 / 2024

# GRADING GUIDE **MOBILE**

At KONSER OHG, used notebooks are checked for technical functionality using special software and then visually audited by trained employees in a structured process.

The essential criteria for the inspection and allocation to the corresponding condition categories are presented with several detailed photos and error descriptions.

**5 Stars**  
★★★★★

The housing shows no or minor wear and tear.  
The display has no marks or other issues.

**4 Stars**  
★★★★☆

The housing shows minor wear and tear.  
The display may have minor keyboard imprints but no spots.

**3 Stars**  
★★★☆☆

The housing may have medium wear and tear like scratches or dents or minor cracks.  
The Display may have minor spots or medium keyboard imprints or scratches.

**2 Stars**  
★★☆☆☆

The housing may have major wear and tear like dents or scratches, medium cracks.  
The Display may have medium spots/shadows/clouds/some damaged pixels/ major keyboard imprints.

**1 Star**  
★☆☆☆☆

Housing may have major damages/deformations, some plastic parts may missing.  
Display may have major spots/clouds/shadows or damaged pixels.  
The laptop function is not restricted.



Housing shows no to minimal signs of usage, as new condition.



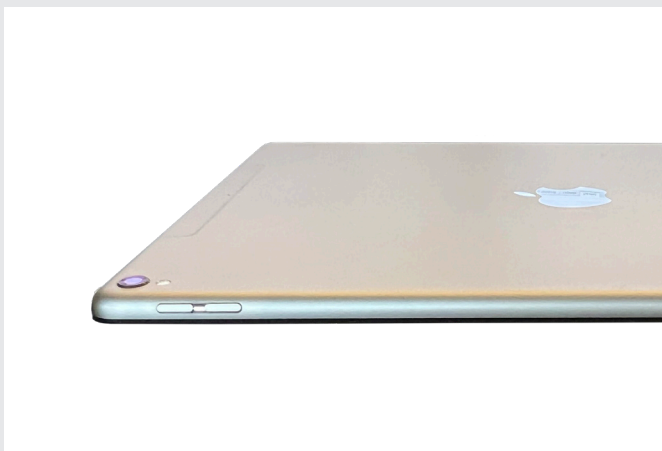
Display shows no signs of usage, as new condition.



Housing shows no to minimal signs of usage, as new condition.



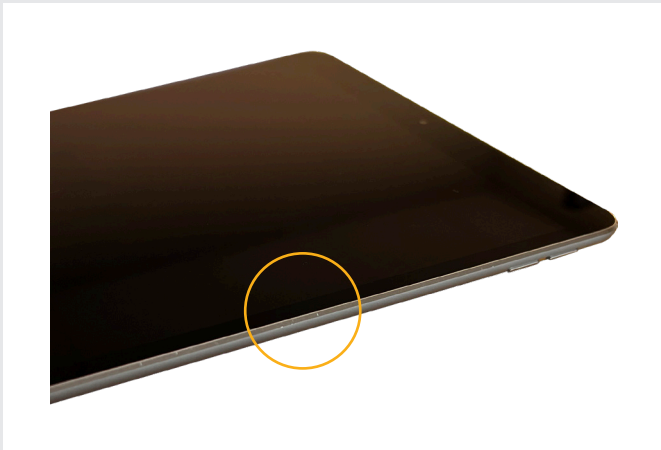
Housing shows no to minimal signs of usage, as new condition



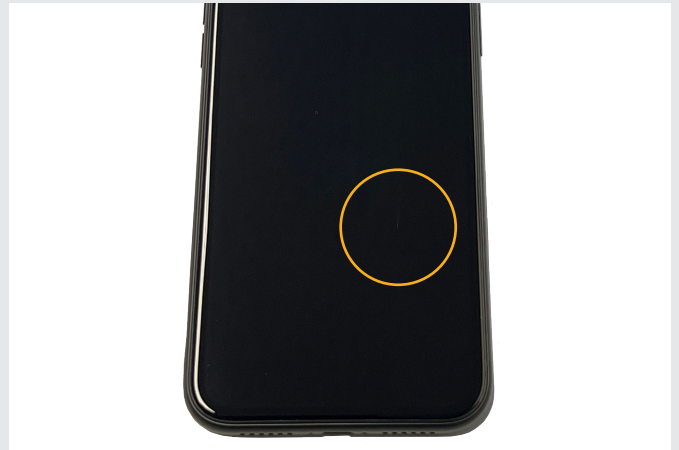
Housing shows no to minimal signs of usage, as new condition.



Housing shows no to minimal signs of usage, as new condition.



Case Dented - minor



Scratched screen - minor



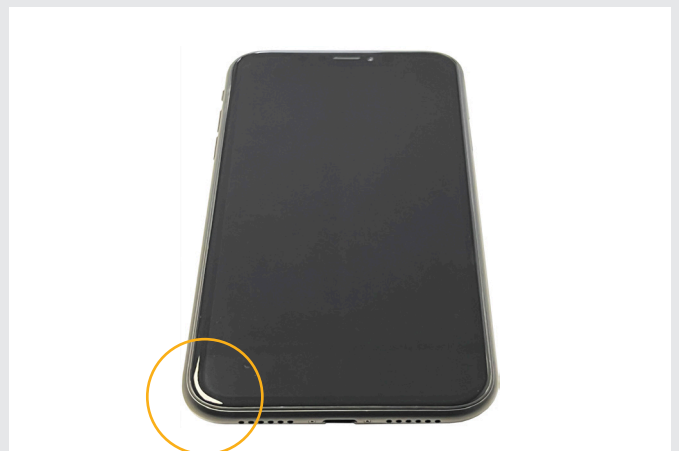
Case Scratched - minor



Case Scratched - minor



Case worn/discolored - minor



Scratched screen - minor

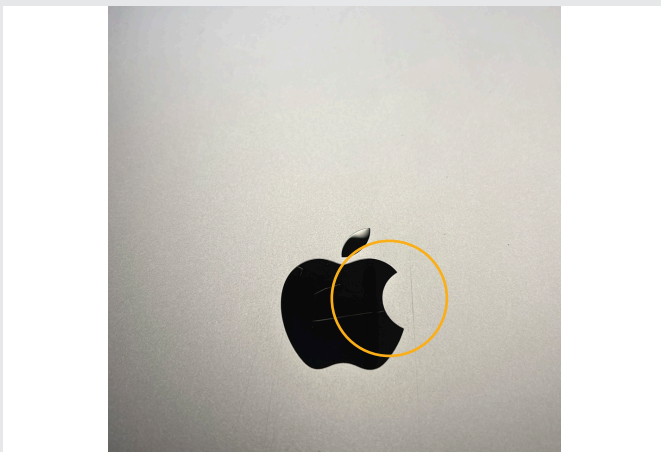




Case Worn/Discolored - medium



Case Dented - medium



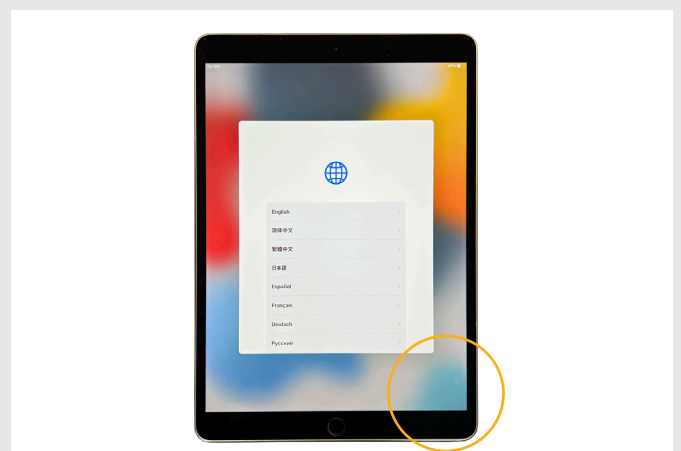
Case Scratched - medium



Case Worn/Discolored - medium



Scratched screen - medium



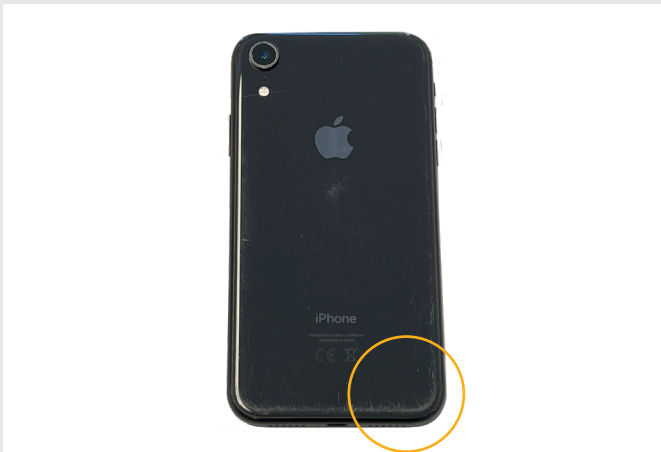
Spots on screen - minor



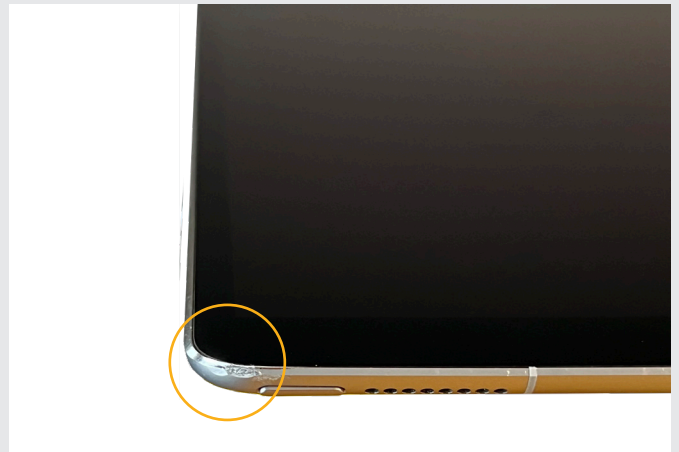
Scratched screen- major



Spots on screen - medium



Case Worn/Discolored - major



Case Dented - major



Case Dented - major



Case Dented - major

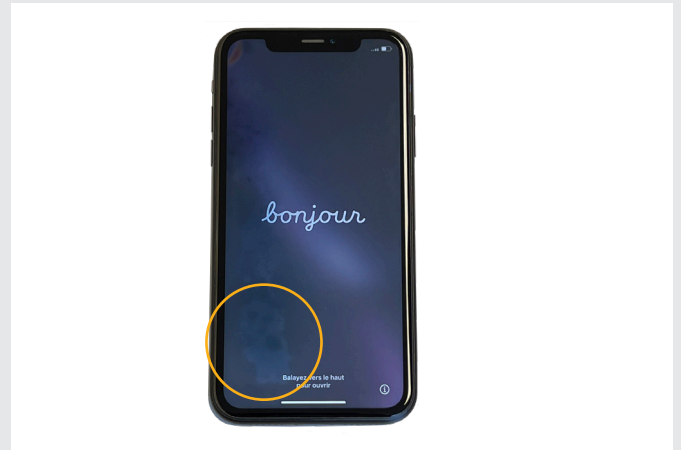
# 1 Star



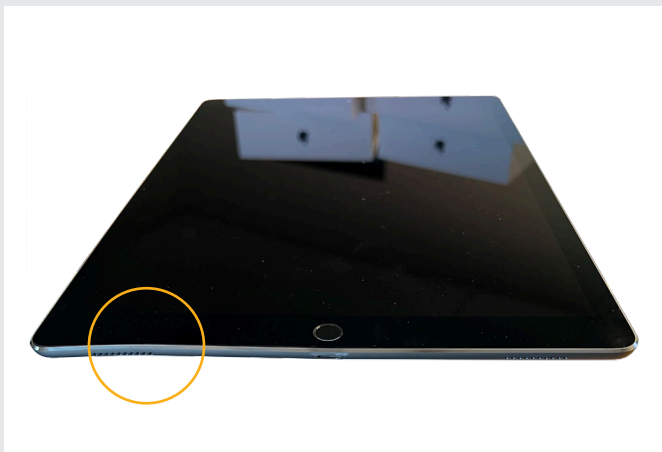
Housing may have major damages/deformations, some plastic parts maybe missing. Display may have major spots/clouds/shadows or damaged pixels. The function is not restricted.



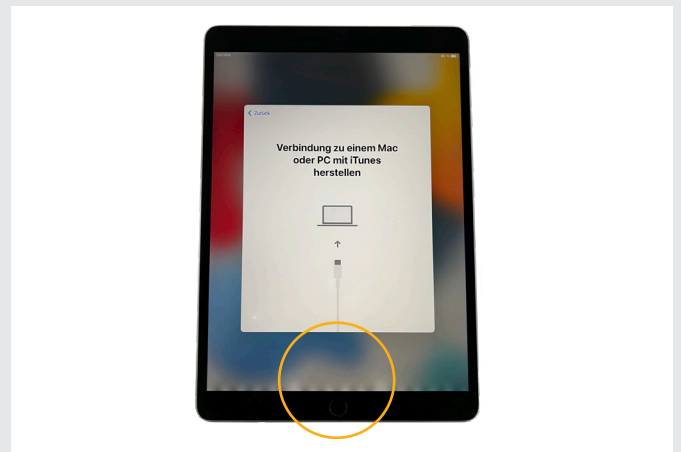
Case broken/damaged major



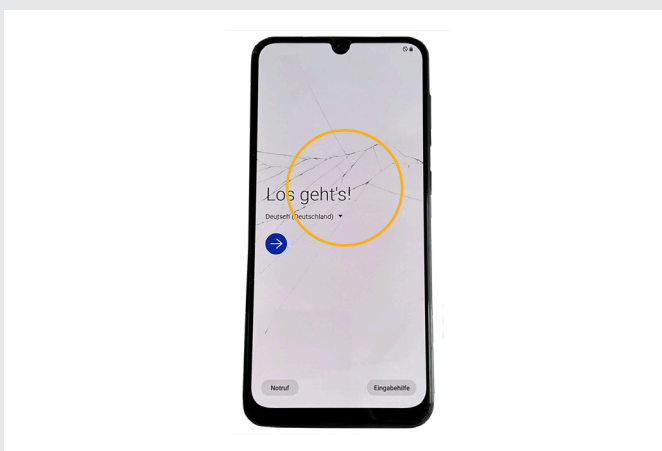
Spots/pressure marks/shadow on screen - major



Deformed case - major



Wrong backlight - major



Display glass cracked/chipped - major



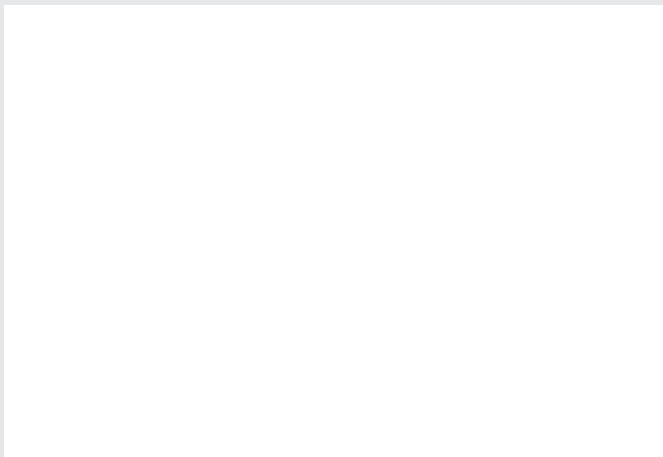
Display glass cracked/chipped - major



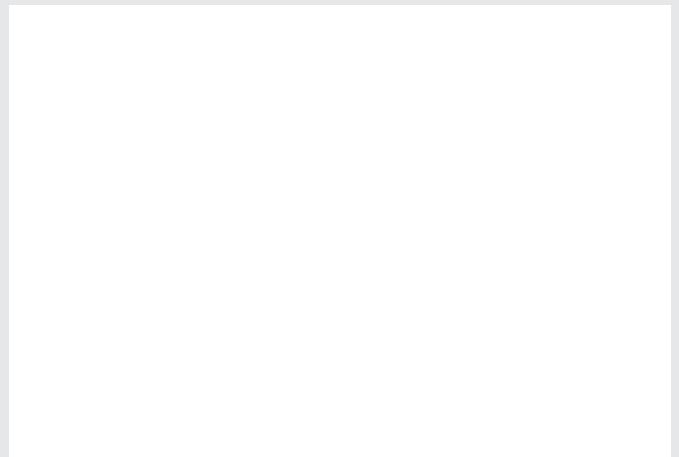
Missing main parts.



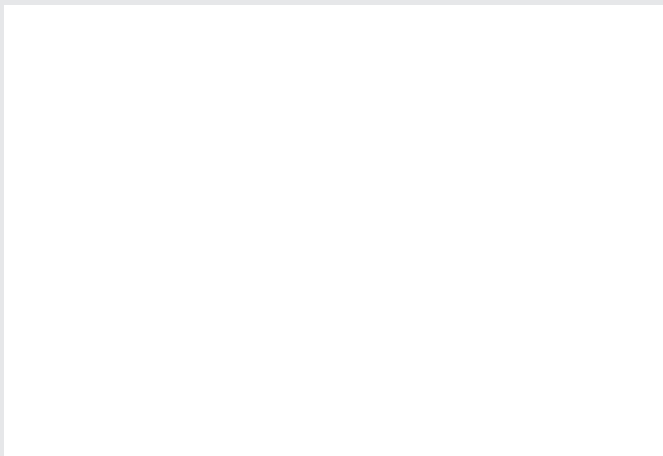
Dead pixel line.



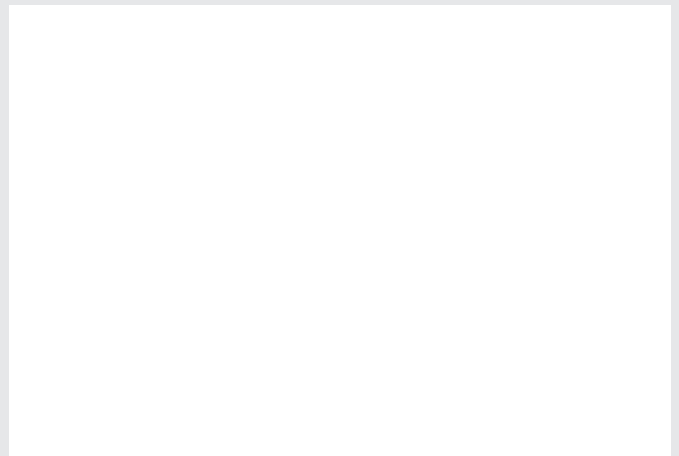
Cracked screen.



Damaged Display.



Housing with major damages.



Housing with major damages.